

FISS IMMUNE TO CORONAVIRUS

UPDATE | CORONAVIRUS

FosterTalk would like to reassure all fostering services that **FISS** (Foster Carer's Independent Support Service) is continuing to operate to support your carers during this challenging time.

We anticipate that appropriately following the government guidelines in terms of remaining at home and social distancing will inevitably bring added stress and pressures for many foster parents, children and young people within the family environment.

FISS will continue to pick up referrals centrally and allocate them within 24 hours of receipt. Our network of **FISS** Advisors will maintain this vital support to support carers by telephone, email and where appropriate, through virtual platforms. Rest assured you can rely on the same professional and courteous service that is the hallmark of the **FISS** service.

Quality assurance and supervision processes will remain in place on all work undertaken.



Contact **0121 758 5013** (option 1) or email **fiss@fostertalk.org** to find out more about **FISS**.

REFERRING TO FISS IS SIMPLE.

Our face to face support service ensures a joined up approach between the fostering service, foster carer and the crucial support that is required during allegations and serious complaints.

FISS aims to raise standards of practice across the fostering sector by providing independent professional support to foster carers when they need it most.