Statement of Purpose August 2018







Sunbeam Pride Fostering Service Limited is part of Sunbeam Fostering Group Limited

Contents

01.	Introduction	02
02.	About Sunbeam Pride	03
03.	Aims & objectives – principles of care	04
04.	Standards of care required of Sunbeam Pride Fostering Service	05
05.	Services provided by Sunbeam Pride Fostering	08
06.	Management structure	10
07.	Background on Management	11
08.	Sunbeam Pride's fostering panels	12
09.	Recruitment, assessment and approval of foster carers	13
10.	Contact Sunbeam Pride	20

Introduction

This Statement of Purpose has been developed in accordance with appropriate legislation and guidance including:

- The Children Act 1989;
- The Care Standards Act 2000;
- The Fostering Services (England) Regulations 2011;
- The Children Act 1989 Guidance and Regulations Volume 4: Fostering Services, 2011 (updated 2013) and
- Fostering Services: National Minimum Standards 2011

The Statement of Purpose, produced in accordance with Fostering Services Regulation 3, includes:

- · Statement of the Aims and Objectives of Sunbeam Pride fostering service; and
- Statement as to the services and facilities provided by the fostering service.

A copy of this Statement of Purpose is available on our website and copies will be made available, upon request, to:

- · Any person working for Sunbeam Pride Fostering Service
- Any foster carer or prospective foster carer
- Any child or young person placed with Sunbeam Pride
- The parent/person with parental responsibility for a child or young person placed with Sunbeam Pride

This Statement of Purpose is regularly reviewed by Sunbeam Pride Fostering Service's Management Team whenever there is a change, and at least annually.



About Sunbeam Pride

Sunbeam Pride is an aspiring fostering service developed with the belief that looked after children deserve the very best by prioritising better outcomes for them through a highly skilled fostering team. We successfully registered with Ofsted in September 2009 and received "Good" in our first Inspection in January 2012 and again in September 2015.

We are proud to be part of Sunbeam Fostering Agency, an established fostering organisation celebrating over 15 years in the fostering sector . Sunbeam Pride Fostering has an excellent care record and we plan to match their success by following their blue print of good practice and achieving the very best for looked after children and young people.

Sunbeam Pride currently provides services to a number of different Local Authorities including Luton, Bedfordshire, Bedford, Hertfordshire, Northamptonshire and surrounding authorities.

We are accredited by the relevant professional bodies such as ER4 Consortium, Luton, Bedfordshire and Bedford Consortium, East Midlands, West London Alliance and London Care Placements. Sunbeam Pride is a member of the National Association of Fostering Providers. All our foster carers are individual members of the Foster Talk.

Sunbeam Pride is a private limited company registered under the Companies Act 1989 (Company Registration No – 06830245).

The company was founded by Sunbeam Fostering in 2009.



Aims & objectives - principles of care

Sunbeam Pride's focus is always the child or young person in our care. We aim to provide children and young people with a positive, safe and nurturing experience of substitute care within a family environment.

In agreement with the Children Act 1989, we subscribe to the view that a child is best brought up in their own home with both parents playing a full part in their upbringing. We recognise that this is not always possible. Whenever it is considered to be in the child's best interests, however, Sunbeam Pride Fostering Service will work positively with the placing Children's Services Department to return the child to her/his parents or extended family.

Sunbeam Pride's key objective is to develop services in order that children and young people can develop and grow within the five key outcomes areas of "Every Child Matters":

- * Be healthy
- * Stay safe
- * Enjoy and achieve
- * Make a positive contribution
- * Achieve economic wellbeing

At all times Sunbeam Pride Fostering Service expects its staff and carers to positively embrace each individual child/ young person's heritage. Our value base is that all people, children and adults alike, are individuals who are to be respected and treated as equals, whatever their circumstances or difficulties.

By the same token we at Sunbeam Pride regard foster carers as the bedrock of our service. A core purpose of Sunbeam Pride is to ensure that a wide range of placements is available for children/young persons. In order to protect the choice of placements for children, we believe it is necessary to offer foster carers a robust package of professional support and financial remuneration.

Our overall aim is to recruit professional, resilient carers who can provide foster children with a positive and nurturing experience of substitute family care.

We are a progressive organisation and with this aim in mind all staff and others working on behalf of the Service are required to be conversant with the national minimum standards for foster care as well as the code of practice on the recruitment, assessment, approval, training, management and support of foster carers.

We are single minded about identifying and recruiting foster carers who can comply with the National Minimum Standards and work towards meeting the Training, Support and Development standards (TSDS) for foster carers.

Standards of care required of Sunbeam Pride Fostering

Sunbeam Pride is a forward thinking, progressive organisation and we are keen to implement and exceed the national minimum standards for foster care. All relevant policies and procedures are written and subsequently monitored and reviewed with reference to the framework of expectations laid down by government in regulations, quidance and standards.

We have produced a job description for a foster carer, which includes the competencies required for fostering. This has been taken directly from the Fostering Network Code of Good Practice on the recruitment, assessment, approval, training, management and support of foster carers. As such, it is one yardstick against which Sunbeam Fostering Agency can evaluate its practice.

Sunbeam Pride Fostering Service also sets out to be compliant with fostering regulations and to meet and exceed the Fostering Services: National Minimum Standards 2011.

Sunbeam Pride's achievements and ability to meet all the minimum standards and to develop its services further is reviewed regularly by Ofsted and commissioning Local Authorities. This is evidenced in our inspection reports, which can be downloaded from the Ofsted website.



Standards of care required of Sunbeam Pride Fostering

Our foster carers can expect a minimum of four weekly supervisory visits along with a minimum of two unannounced visits a year. Supervising Social workers will keep in contact with their carers weekly and visit more frequently if required. Regular progress reports will be sent to the placing authority sharing the progress of the child/young person .All carers have to meet the competencies set out by the TSDS within twelve months of approval and will be supported by their supervising social worker and a comprehensive training programme to achieve this.

Carers will under take a minimum of a yearly review to assess their competencies to parent and commitment to the fostering task. Carers have the opportunity to provide feedback on the services we offer to them. At this point we also seek feedback from the children in foster care and also their social worker. The outcome of there view is to agree continued approval and terms of this.

The supervisory role is primarily for the foster carer; however, supervising social workers will also spend time with the looked after child listening to them and ensuring they understand any decisions that may have been made for them. Such relationship building,we find is essential to maintaining placements and enhances the carers ability to provide a good standard of parenting.

Support to Foster carers

Supervisory home visits

Foster carers receive monthly supervision from their Supervising social worker. Supervision provides a space for carers to reflect on their practice and the needs of the children/young people in placement. The training and development of foster carers is also monitored

Unannounced visits

Foster carers will receive two unannounced home visits a year. This is to complete checks to ensure a high level of care is being provided to the carers



Standards of care required of Sunbeam Pride Fostering

Transport

Day to day transport for looked after children is managed by foster carers for instance for school runs and contact with birth parents . We will try and support if foster carers are unable to at times subject to resources.

Appreciation

Activity days are organised for our fostering families such as trips to the seaside and fun days. We also hold foster carers awards ceremony annually where foster carers are appreciated for their hard work and recognized. The achievements of children and young people are also celebrated on a regular basis where certificates and vouchers are sent.

Foster carer reviews

All foster carers have an annual review to reflect on the previous year. New goals are then set for the year ahead. Training needs are also discussed and any other recommendations are made. This process looks at feedback from carers and birth children, involved professionals and children/young people.

Record Keeping

Foster carers are expected to record regular logs for the children in their care. These logs are then reviewed by the supervising social worker. Recording is an essential part of the foster carer's role which help monitor the child's journey.

Policies and Procedures

All our foster carers have access to the foster carers have access to the foster carer's handbook which has the key policies and procedures along with useful guidance. We also have a wide range of policies and procedures which foster carers have access to.



Services provided by Sunbeam Pride Fostering Service

Fostering Services

We pride ourselves on finding the closest possible match when children need to be placed in foster care and identifying any additional training, support or resource required. We work in partnership with Local Authorities and all other agencies to achieve the best possible outcome for all children who need to be looked after.

Sunbeam Pride offers the following types of placements:

Emergency

Sunbeam Pride provides a 24 hour a day emergency service. Many carers choose to specialise in short term work and are able to accept unplanned, emergency placements at short notice. An emergency placement usually progresses into a short-term placement where we plan for the child or young person to remain with the foster carers.

Short term placements

Provision of short term care that could be for a few days, weeks or months, whilst plans are made for the child's future by the Local Authority in terms of whether they remain in foster care long term, adoption or return to their birth parents.

Long term placements

These placements are where adoption is not an option, and the foster carer will care for a child/young person up to and into adult independence.

Asylum seeker placements

Sunbeam has a pool of very experienced foster carers from diverse backgrounds who are willing to advocate, access services and work within the child's care plan in supporting and caring for unaccompanied children and young people from outside the UK.

Disability placements

Sunbeam has foster carers who have experience and skills in caring for children and young people who are disabled and/or require specialist medical care.

Services provided by Sunbeam Pride Fostering Service

Core, Enhanced & Complex Placements

Local Authorities define children and young people needs and behaviour as either core, enhanced or complex. Where a placement is determined as core the foster carer can expect the common behaviours and needs of those children and young people who have been removed from their birth family sadly because of the loss, bereavement and due to past adverse childhood experiences.

For enhanced placements this would be where the child or young person is suffering from trauma induced behaviours to a greater level. After recognising the growing need for therapeutic foster placements we have purchased the licence for the Attachment, Self-Regulation and Competency (ARC) treatment framework to caring for traumatised children and young people developed by Dr Blaustein and Kristine Kinniburgh of the Trauma Centre, Massachusetts, USA. The framework provides overarching principles to assist carers with therapeutic parenting and supervision in order to fully support the child's and young person's emotional well-being. Such placements can vary in time from emergency, short term and long term however we are often looking for carers who will provide a permanent foster placement.

Complex placements would also include those young people who are stepping down from a residential placement. Please see our Enhanced Fostering booklet with ARC© for further information. Other complex placements may involve caring for a child or young person with significant health needs or disabilities such as autism, profound global developmental delay and palliative care. ARC training for foster carers has been successfully delivered for Sunbeam Pride and is being supported by processing groups.

Respite placements

We provide respite for our foster carers who care for children and young people with enhanced and complex needs. These placements are arranged to provide enjoyable activities for the child or young person and allows for the foster carers to have some time for themselves.

Sibling placements

Sibling placements are for brother and sisters who are placed together into a foster care household. Sunbeam believes in keeping siblings together within a family environment, unless it is deemed inappropriate by the placing Authority.

Parent and child placements

Placements are available for mothers and/or fathers and their child, where foster carers can provide support and guidance to parent(s) and help them develop parenting skills. If requested, and by arrangement with the placing Local Authority, a formal assessment of parenting ability can be undertaken by suitably qualified and experienced Sunbeam staff in conjunction with the Sunbeam foster carer. Comprehensive written assessment reports, for use in child protection conferences, planning meetings, statutory reviews or court proceedings, can be prepared.

Management structure

Child Care/ Finance Director (Responsible Individual)	Muhammad Haneef, MA (Social Work), PG Dip in Child Forensic Studies: Psychology & Law, BA (Hons)
Registered Manager	Kemisola Akinfisoye, MSc Social Work
Head of Fostering	Helen Daly, Dipsw, MA in social work, NVQ Assessor, Diploma Level 5 Leadership and Management
Head of Placement and Recruitment	John Collins , Post Graduate Diploma in social work , BCS sociology & politics , Certificate in management and Practice Teachers Awards.
CEO	Simon Williams, BSC (Hons), FCA



Background on Management

Background on Muhammad Haneef

Child Care/ Finance Director (Responsible Individual)

Muhammad is a qualified social worker and previously worked in Local Authority roles before establishing Sunbeam Fostering Agency Limited (parent company of Sunbeam Pride Fostering Service Limited) in 2000. Muhammad has over 27 years of social work experience and oversees finance and childcare areas for Sunbeam Pride.

Background on Kemisola Akinfisoye

Registered Manager

Kemi has worked with children and families throughout her career and has over 10 years' social work experience working in independent fostering providers. Kemi joined Sunbeam Pride in September 2017 and has a personal and professional interests in equalities and children's participation.

Background on John Collins

Head of Placements and Recruitment

John has over 25 years experience in social care and over 15 years experience in working for Independent Fostering Agencies. John has worked as a supervising social worker through to Registered Manager & Responsible Individual. He particularly enjoys seeing the achievements and development of children and young persons supported by the agency.

Background on Helen Daly

Head of Fostering

Helen Daly first qualified as a social worker in 2000, started her career with Southampton Child Protection Enquiry Team, and thereafter worked for Barnet referral and assessment team.

Helen has had eight years' experience in front line social work where she extensively developed her practice in child development and safeguarding children and young people prior to starting her career in fostering. Helen has since undertaken five years as a team manager for Sunbeam Fostering prior to setting up Sunbeam Pride Fostering Service. Helen is passionate about the rights of children and young people and is a strong force of ensuring this happens within the organisation.

Background on Simon Williams

CFO

Simon has been with Sunbeam for six years and oversees the overall strategy and performance of the agency. He regularly visits our local offices and attends foster carer events. Simon is committed to Sunbeam being the best fostering agency we can be and deliver excellent support to foster carers and children and young people in our care. Simon's wider fostering experience and knowledge is over 15 years through advice and support to Sunbeam and other fostering agencies on their strategy

Other management

Sunbeam Pride's team is supported by Karamjit Dhull (Director) and Naseem Ahmed (Director).

Sunbeam's Fostering Panels

In accordance with the Fostering Services (England) Regulations 2011, Sunbeam Pride Fostering Service maintains a central list of persons suitable to sit on fostering panels and has established regular fostering panels whose overriding objectives are to promote and safeguard the welfare of children in foster care. Our fostering panel meets in Luton on a regular basis. Panels have a balance of gender, ethnicity and qualifications and reflect our commitment to bring together individuals from different backgrounds. Each panel has access to specialist legal and medical advice as required.

The Independent chair has many years' experience of working with children and young people in a variety of roles and currently works as a team manager for the referral and assessment team of a London Borough. The central list of suitable panel members includes an Educational Welfare Officer, active foster carer, a formerly looked after child, Looked After Child Nurse, mental health practitioner for children and young people, qualified social workers and practitioner for disabilities.



Sunbeam Pride's advertisements and other recruitment materials aim to promote the Service's selection criteria, which are as follows:

- * Applicants with particular skills and experience in specific areas such as managing challenging behaviour, child care, working directly with children and young people mental health, learning difficulties, attachment, separation and loss.
- * Applicants from different cultural, religious and linguistic backgrounds.
- * Applicants who are committed to professional and personal development and can evidence this within their own career or life journey.
- * Applicants with experience of previous fostering and /or close involvement with someone who has already fostered . * An ability to reflect on life experiences and demonstrate how this may have had a positive or negative impact on the applicant's life.
- * An ability to see beyond the child's or young person's behaviour and to link it to past trauma, where applicable.
- * An empathy for and natural ability to nurture children.
- * Applicants able to accept teenagers and manage teenage age behaviour.
- * Applicants who are comfortable with parents visiting their home and promoting contact with birth parents.

In addition to the above, the following is essential:

- * A spare bedroom in rented or owned property (if rented the landlord is in agreement for fostering).
- * If living with a partner/ spouse, the relationship is established and stable.
- * At least one carer at home full time or with reduced commitments.
- * A commitment to attend training events and support groups.
- * A willingness to support a child's/young person's attendance for therapy, school, hospital appointment etc. including the provision of transport where necessary and hence have a good level of flexibility.
- * A valid driving licence and use of a car.

All interested people who either respond directly to an advertisement or online marketing or apply to Sunbeam Pride in between recruitment campaigns, will have their enquiries recorded on a registration of interest form. If appropriate, we will send a Guide to Fostering and Application pack in order to help the enquirer decide whether they feel they have the necessary skills to foster.

Enquiry form

Once the potential applicant has had an opportunity to find out about fostering and is keen to apply, they will be asked to complete an enquiry form over the phone or online.

If the enquiry form is positive, an initial home visit will be arranged. Alternatively, we do not object for application forms being completed prior to the initial visit.

Initial Home Visit

During the home visit, applicants will be given further information about fostering. The roles and responsibilities of staff will be discussed as well as the assessment process itself. The need for all members of the household over the age of 18 to consent to a DBS (Disclosure Barring Service, previously referred to as CRB) and other statutory checks will be explained and information on these checks (including medicals) will also be supplied.

In addition, requirements in terms of health and safety standards in the home will be provided to ensure applicants meet certain essential criteria.

If the home visit is positive, an application form can be completed following the visit or alternately this can be completed later.

Planning the assessment

All assessments will be carried out by appropriately qualified and experienced social workers. The first assessment meeting will be to plan the assessment with the applicants. At this stage, Sunbeam Pride will provide the applicants with information on the assessment process. The guide to the assessment process explains what the competencies are and how applicants will be expected to help identify and collect evidences towards their fostering portfolio.

When they have the first assessment meeting with applicants, Sunbeam Pride assessors will explain to them that:

- 1. Certain requirements will be made of them during the process e.g. of Purpose, Sunbeam Pride, June 2018 16 attendance at a preparation group, permission for statutory checks and references etc.
- 2. The fostering assessment has two stages and that specified statutory and safeguarding checks are undertaken under stage 1. If it is decided not to continue with an assessment because of information collected as part of stage 1, this will be communicated formally in writing.
- 3. Under stage 2 of the assessment, they will be able to see any "brief report" or final report referred to as a 'Form F Assessment' and record any comments with it before this is considered by a fostering panel.



- 4. The assessor's report will make a recommendation to the fostering panel about their suitability to foster, including those children whom they might best be matched with, as well as their training and development needs for the future.
- 5. Applicants will be encouraged to give honest answers and not to exaggerate or give false information about their skills and/or experience. Doing this may lead to them not being able to cope in certain future placements or may lead to their application to foster being rejected.
- 6. The assessor will explain the competencies required for fostering and give initial help and advice in enabling applicants to link evidence with the skills required for fostering e.g. `can you think of a time when you needed to be calm? "etc.
- 7. Leading on from the above, the assessor will also help the applicant identify skills or abilities they may find most difficult or need to develop.

Preparation training

Applicants will be invited to attend Skills to Foster preparation course along with other applicants. The course is led by experienced social workers and foster carers over three days and we also aim for a looked after young person to facilitate a session. We provide specialist training where carers will be approved for children with disabilities or children with more complex emotional and behavioural difficulties.

The assessment process

Assessment of prospective foster carers is undertaken using a competencies approach and the CoramBAAF Form Freport. Having explained the competencies the assessor will then discuss each of them with the applicant and explore how they may obtain the evidence for each competency.

Gathering evidence or information

The Sunbeam Pride assessing social worker will undertake the assessment in the following settings:

The applicant's own home.

During the Skills to Foster preparation course.

In other relevant settings e.g. a relevant workplace, such as a playgroup etc.

A variety of techniques will be used to gather evidence or information regarding the applicants' suitability to foster . These may include:

- 1. The CoramBAAF Form F guidance and competencies list to assist applicants and assessors to work out what existing skills they already possess and what new ones they need to acquire.
- 2. Ecomaps, family trees and/or other personal history tools to gain information on an applicant's motivation to foster and how their past history may impact on future fostering.

- 3. Witness statements from other adults who can corroborate the applicant's ability to relate to and care for children
 - e.g. babysitting circle, helping out at school etc.
- 4. Discussion
- 5. Records and reports
- 6. Assignments and case studies
- 7. Role playing and simulation
- 8. Observations from the "Skills to Foster" preparation course

Care will be taken by the assessor to stand back and pay due attention to the life history of the applicant - rather than concentrating solely on the applicant's current functioning and circumstances.

The completed assessment will include a recommendation by the Sunbeam Pride assessing social worker.

Statutory checks and references

Following written consent from prospective carers and other members of the household over the age of 16 years, Sunbeam Pride will ensure that satisfactory clearance is received in relation to the following checks and references before the approval stage is reached.

Statutory & Good Practice checks

Proof of identity

Enhanced Disclosure and Barring Service (DBS) on all household members

Children's Services Department's record through writing to your local authority of where applicants have lived over the last ten years.

Cafcass (if appropriate)

Ofsted (if appropriate for child minding)

Registration and inspection units (where applicable)

Previous applications to foster

Overseas check (if appropriate)

Employer's reference (past and present if applicable)

Health visitor (if applicable)

School (if applicable of birth children).

Voluntary work

Health report – An independent medical consultant will review the information presented and provide their comments on the applicant's suitability to foster under medical grounds. It is important that all medical history is disclosed at the time of the initial visit and during the assessment. A medical will also be required for any non-family household members who may be living in the home.

Health and safety inspection – this takes place within the home and involves any vehicles that will be used to transport children.

Personal references

- * Personal x 3, each of whom will be visited by the assessing social worker
- * Ex-partner, where there have been children in common or a significant past relationship
- * We will also write to six referees for a written reference regarding suitability to foster

Following satisfactory clearance in relation to all statutory and good practice checks, which are referred to as stage one checks we will undertake an assessment of the applicants (or families) suitability to foster. This information is referred to as stage 2 of the assessment and forms the content of the assessment report (Form F) and it covers all areas of life experiences ranging from childhood, parenting, employment and the applicant's own experiences of loss and separation. All household members and significant others will also be part of the assessment and we will require that they are interviewed by the assessing social worker.

Once all of the information is collated under stage one and two a recommendation regards to the families or applicants' suitability to foster is made with the assessor's views of terms of approval.

Where approval is recommended then a detailed report will be made however, where a decision has been made not to continue the assessment under stage 2 of the assessment process then the report may only provide information on the concerns that has warranted in ending the assessment and ceasing the fostering application. All reports are presented to panel whereby panel members make a recommendation regarding the applicant's suitability to foster.

Prospective foster carers will sign the assessment report prior to submission to panel and where applicants suggest changes to the report; these are negotiated with the assessing social worker. Applicants have the right to add written comments or other information to their report if they wish. Such reports are then circulated to panel members at least five working days prior to the date of panel.

The social worker will attend the fostering panel meeting to present her/his report and it is also mandatory for applicants to attend where approval to foster is being sought.

Where checks under our stage one list are not satisfactory in terms of safeguarding and promoting the best interests of children and young people, we inform the applicants in writing and verbally that their application is not continuing.

Approval

Sunbeam Pride's fostering panel makes recommendations about the approval of prospective carer/s. The Decision Maker considers the recommendations before notifying the applicants in writing after reading the form F assessment and panel minutes . Where the decision is to approve a letter will specify any terms of approval , which will cover the following:

- * Age of children
- * Number of children
- * Types of placement

Following approval, foster carers and Sunbeam Pride sign a written agreement (the Foster Care Agreement) that sets out the terms and conditions of the fostering household's relationship with Sunbeam Pride.

If, following consideration by the fostering panel, and a review of case papers and the final panel minutes, the Decision Maker considers that an applicant is not suitable to act as a foster carer the Decision Maker will write proposing not to approve them together with reasons (a "qualifying determination") and will invite them to submit written representation within 28 days of the notice or to request a review by an independent review panel through the Independent Review Mechanism (IRM) (further details can be provided please see our complaints and compliments Policy and Procedure).

If Sunbeam Pride does not receive any representation within the above said period and there is no referral to the IRM, it may proceed to make its decision.

If Sunbeam Pride receives written representation it will refer the case to its fostering panel for further consideration; and the Decision Maker will make its decision, taking into account any fresh recommendations made by the fostering panel, and will notify their decision to the applicant in writing.

If Sunbeam Pride receives any recommendations from an independent review panel through the IRM, the Decision Maker will take these into account and then make their decision, and will notify their decision to the applicant in writing.

Sunbeam Pride Fostering Service has the following Decision Makers:

Decision Makers - applications to foster

John Collins (Agency Decision Maker - Head of Placements and Recruitment)

Helen Daly (Head of Fostering)

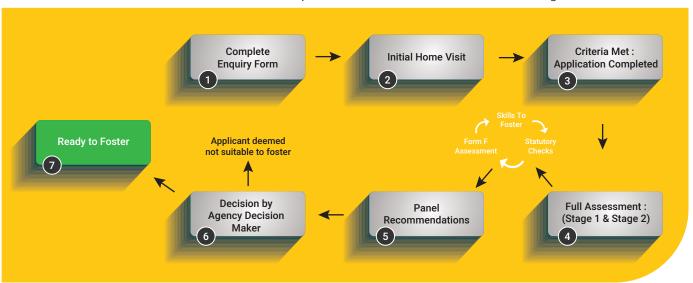
Kemisola Akinfisoye (Registered Manager – for applications, which cease in stage 1 of the approval process)

Decision Makers - foster carer reviews

John Collins (Agency Decision Maker - Head of Placements and Recruitment)
Helen Daly (Head of Quality Assurance)
Kemisola Akinfisoye (Registered Manager)

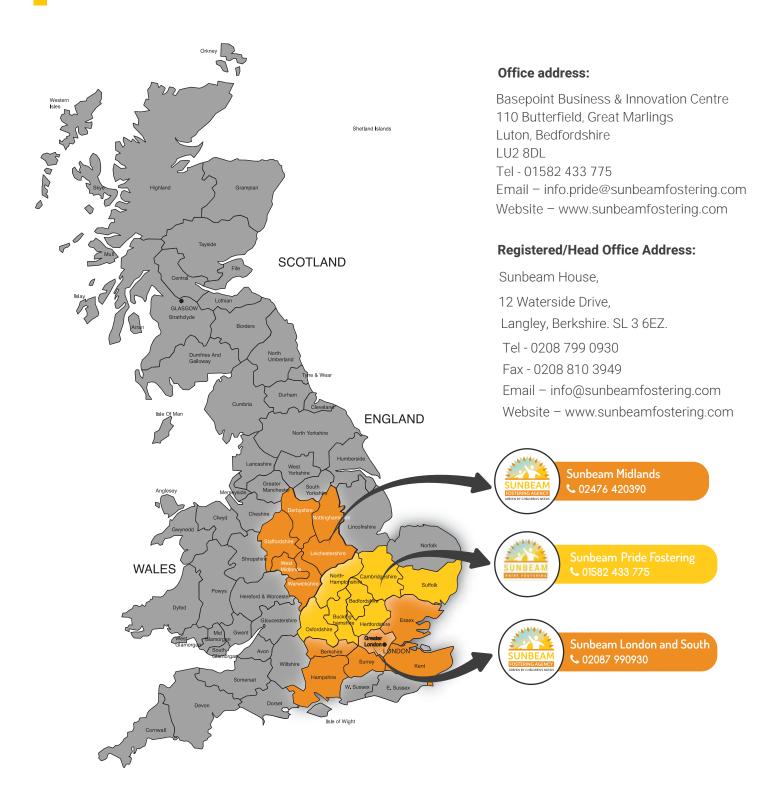
Assessment and approval process

Please see an overview of the application process (from enquiry to approval) for foster carers. Further details are included in our Guide to Foster on our website or please email us on info@sunbeamfostering.com





Contact Sunbeam Pride



Other Resource centers for Sunbeam Fostering

Eastleigh Business Centre, Wessex House, Upper Market Prospect Hill Street, Eastleigh, SO50 9FD

Sunbeam Family Support Centre 14

Walthamstow, E17 3EL.

Sunbeam House, 610 Mitcham Road Alperton Lane, Croydon, CR0 3AA.

Vilgen House Business Centre Melrose House 9

Wembley, HA0 1HD. Waverly Street Nottingham, NG7 4HF.

Contact Sunbeam Pride

Complaints

If you wish to make a complaint or have any concerns about a child in care with Sunbeam Pride or otherwise, please contact:

Kemisola Akinfisoya – Complaints Officer & Registered Manager Tel – 01582 433 775 Email - KemiA@sunbeamfostering.com

If you would like a copy of our complaints policy, please send us an email at info.pride@sunbeamfostering.com or kindly contact Kemisola.

Safeguarding

For any Safeguarding matters, please contact our Designated Safeguarding Officer - Kemisola Akinfisoya

Tel - 01582 433 775

Email - KemiA@sunbeamfostering.com



